



Look no further,
WE'VE GOT ANSWERS.

HOW CAN I ORDER ONLINE?

Ordering online is easy! Visit us at inter-state.com/order and enter your order code that is provided on the inside of your order flyer to continue on to the ordering process. Online ordering allows parents to choose between more options and styles to further personalize a child's portrait.

CAN I ORDER ADDITIONAL PRINTS?

Of course! Additional prints are available through our online ordering process. Included in your package will be a reorder slip that contains your child's order code.

HOW LONG DO WE KEEP OUR IMAGES ON FILE?

Our images stay on file for approximately 18 months. This allows parents the opportunity to order additional photos.

WHAT IS A MY DIGITAL PORTRAIT CD?

Our My Digital Portrait CD contains a high-resolution .jpg image of your purchased styles. The CD is compatible with Windows XP, Vista, 7, and Macs. This CD comes with a printable, full copyright release that allows you to print anywhere or share online with family and friends.

WHEN WILL MY ORDER SHIP?

Orders placed prior to picture day will be shipped to the school approximately 3 weeks after picture day. Orders placed online after picture day will ship in approximately 1 to 3 weeks.

DOES PICTURE DAY BENEFIT OUR SCHOOL?

Inter-State Studio is proud to be a partner with your school. We provide many innovative products, such as Student Recognition Programs, Student/Faculty/Staff IDs, a Total School Portrait, Yearbook CDs, and a variety of other products and services to our schools. Talk with your school or Sales Representative to learn more about how we partner directly with your school!

I ORDERED A CLASS PICTURE AND IT WASN'T INCLUDED IN MY PICTURE PACKAGE.

No worries! Class pictures are generally delivered separately from your picture packages. They usually ship after make-up picture day to provide the opportunity for each student to be included.

Still feeling stuck?

FEEL FREE TO CONTACT YOUR LOCAL SALES REPRESENTATIVE OR CHAT WITH ONE OF OUR CUSTOMER SERVICE REPRESENTATIVES ONLINE AT INTER-STATE.COM/SUPPORT.